

Holiday Surcharges

Holidays may include but are not limited to:

President's Day weekend

Spring Break

Easter weekend

Memorial Day weekend

Fourth of July Week (July 2nd – 5th)

Labor Day Weekend

Thanksgiving Week

Christmas and New Years

A \$10 holiday charge is incurred for each visit on each of the following days:

2026

President's Day weekend: February 14, 15, 16

Spring Break: March 13 - 22

Easter Weekend: April 3, 4, 5, 6

Memorial Day Weekend: May 23, 24, 25

Independence Day: July 3, 4, 5

September 5, 6, 7

Thanksgiving 2026: November 21 - 29

Christmas & New Years: December 18, 2026 - January 4, 2027

Cancellations

Recurring Services* - during non-holiday times require a 48-hour notice. If cancelled less than 48 hours before start time, you will be charged 50% of total due.

Out-of-Town Services - bookings are fully refundable if cancelled before 3 weeks of start date, and 50% refundable if cancelled before 2 weeks of start date.

Holidays - All bookings will require a 50% non-refundable deposit. Cancellations made less than 3 weeks from the start date will be charged 100% of total due.

*Recurring Services refer to regularly scheduled, ongoing visits, not for out-of-town travel. For example: you are booked every Tuesday at 9am.

Inclement Weather Policy for Recurring Dog Walks

If the weather is not suitable for walking due to rain or excessive cold or heat, we will work with you to reschedule if possible, otherwise the service will be cancelled without charge to you.